

At Maine Veterans' Homes, the safety and wellbeing of our residents is our top priority. In our ongoing response to COVID-19, we are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Centers for Medicare & Medicaid Services (CMS) to reduce the spread and impact of COVID-19:

- Enhanced infection control precautions
- Requiring source control with well fitted masks and social distancing
- Use of physical barriers in key areas
- Screening residents, staff and visitors for an expanded list of symptoms
- Social distanced visitation and encouraging outdoor visits when weather permits
- Testing staff and residents for COVID-19 based on current protocols
- Discouraging large group activities
- Requiring new hired staff to be fully vaccinated for COVID-19
- Promoting booster vaccination for all residents and staff who are eligible
- Use of Novaerus plasma air filtration units
- Air Handling systems using 100% outside air exchange
- Use of additional HEPA filtration units
- Enhanced environmental cleaning

MVH will contact residents and resident representatives of any confirmed or suspected COVID-19 cases directly by phone. Additionally, automated phone calls are regularly sent to all residents' point of contact.

Please refer to the individual Home location pages for instructions on accessing regularly scheduled family conference calls and the 24-hour hotlines. Information is also posted on the Facebook Family Group Pages for each Home. These are private groups accessible by request if you are a resident's family member or representative.

The following sites offer useful and timely information to help prevent the spread of COVID-19 in our community:

Maine CDC Homepage

<https://www.maine.gov/dhhs/mecdc/infectious-disease/epi/airborne/coronavirus/index.shtml>

U.S. CDC Homepage

[https://www.cdc.gov/coronavirus/2019-ncov/index.html?s\\_cid=bb-coronavirus-2019-ncov-NCIRD](https://www.cdc.gov/coronavirus/2019-ncov/index.html?s_cid=bb-coronavirus-2019-ncov-NCIRD)